Gaines Township Fire Department partnered with FireRescue1 Academy to replace the outdated materials they were using to train personnel.

THE CHALLENGE

Because new books and training videos can be costly, Lieutenant Link needed to find an efficient way to train the members of his department without exceeding the budget. It was important for Gaines Township FD to implement a training solution that offered fire and EMS content for their personnel to meet Michigan state requirements.

RESULTS

Since implementing FireRescue1 Academy, Gaines Township has been able to assign online courses for credit, eliminating the need to send first responders to training classes outside the department. By tracking member progress and assignments for credentials, utilizing the custom courses feature to create courses from training videos found online, and maintaining their ISO rating using our tracking tools, Gaines Township FD has simplified their training program for both their members and department overall.

Also, with frequent changes to the state of Michigan’s protocol, Lieutenant Link has been able to use the FireRescue1 Academy platform to share state information when updates occur. With our notification manager and announcements section, training coordinators also send SOG/SOP updates to members and can track their compliance requirements.

CONCLUSION

Gaines Township has found success using the FireRescue1 Academy training platform. Not only have they been able to reduce training cost by switching to an online solution, but they have improved internal communication with their members. Today, the department streamlines their fire and EMS training to include their own custom courses, reduce risk and mitigate liability with the ISO tracker, and meet compliance and credential requirements for state approval.